

Tidewater Telecom Inc.
133 Back Meadow Rd
Nobleboro ME 04555

Service Representative: _____
Call with questions 207-563-9911
From Union call 207-785-9911

Please ask for a welcome packet if you do not already have one
ALL QUESTIONS IN BOLD PRINT MUST BE COMPLETED

Installation date? _____

Class of service? (circle one) **Residence or Business**

Billing Name & Mailing Address:

Directory Listing: Name & Address

(There is an additional monthly fee for more than one directory listing if the listings are different)

Please circle one:

1. Published (available in printed directory & directory assistance)
2. Unlisted (available in directory assistance only, \$1.24/mon)
3. Non-Published (not available in a printed directory or directory assistance, \$2.54/mon)

*****FREE Yellow Page Heading for Business Customers: _____

How would you like your name to appear on caller ID boxes?(15 letters only) _____

Physical address for E911 purposes (dwelling # *and* street name) _____

What town are you *physically* located in? (What town *would* you pay taxes to?) _____

You must give us the proper E-911 address or you will not be in the emergency database.

CREDIT HISTORY INFORMATION

Social Security Number _____ Date of Birth _____

Employed by? _____ Years there? _____ Phone # _____

Name & telephone # of your nearest relative? _____

Have you ever had any service(s) installed in your name with one of our companies? _____

If so, at what address was service(s) provided _____

Do you or any member of your household receive Federal aid? Yes or No

If Yes, please complete the Certificate of Eligibility for Lifeline Service form .

SERVICE INFORMATION

The telephone number where you can be reached during the day? _____

If you rent, name and telephone number of landlord: _____

Nearest neighbor's telephone #(this will help us locate the cable you are on) _____

Previous person's name at this dwelling? _____

Telephone number of previous person at this dwelling? _____

Do you want us to install your inside wiring & jack work? _____ If yes, please circle AM or PM appointment. (Note: We charge \$50.00 for the first half hour and \$15.00 for each additional half hour. All materials are billed in addition to these charges.)

Please give a description of the dwelling where this phone service is being installed:

(style of dwelling and color) _____

If this dwelling has never had telephone service a Zoning form must be completed before installation.

Please circle your preference (see page 2 of Welcome Kit for details, your choice affects your local calling area)

ECONOMY or **PREMIUM** (Calls for either choice must be dialed using only 7 digits)

NOTE: If you do not make a choice you will be given Premium service.

Tidewater Telecom, Inc. offers the Optional Wire Maintenance Plan. Providing the inside wiring meets Telephone Company Standards* *we will repair or replace the wiring and jacks inside your dwelling for \$.75 per month. If you decline this plan, you may maintain the wire yourself, hire someone of your choice, or hire Tidewater Telecom, Inc. at our regular service work charges. If you are not covered and you call our repair center, you will be informed of our \$50.00 call out charge if the problem is found to be inside your dwelling.

Do you wish to purchase the Optional Wire Maintenance Plan? _____
(*Appropriate telephone wire properly installed.)

Long Distance Service: Interstate & Int'l carrier? ___ ___ ___ **In-State carrier?** ___ ___ ___
(If no carrier is chosen, you must dial an access code for long distance calls, i.e.; calling cards, etc.)

You MUST contact your carrier to set up service. Ask your Service Rep. for details
Tidewater Telecom, Inc offers \$.05 per minute on all calls in Maine. We are also offering long distance service for calls to points outside the State of Maine through our affiliate Lincolnville Communications, Inc. for the rate of \$.08 per minute. **There is no monthly fee for either option. We also have calling plans available for \$19.95 with 1,000 State of Maine minutes or \$39.95 with 1,000 combined Interstate & Maine minutes (see your welcome kit for details). If you would like to take advantage of our long distance calling rates please indicate Tidewater as your carrier choice(s) above. If you would like either of our toll plans please select one of the following:

State of Maine Plan - \$19.95 OR **Continental USA Plan - \$39.95**

Please indicate your dialing preference for long distance instate calling (please check one):

_____ **7 digits only (you will only dial the number you want DO NOT DIAL THE "1" before the number; this does not change your local calling area).**

_____ **11 digit (you will dial 1+207+7 digits)**

For an additional monthly fee, Tidewater Telecom, Inc. offers the following Calling Features, see welcome kit for pricing. Please circle your choice(s):

Call Waiting - Call Forwarding - Call Forward/No Answer - Call Forward/Busy - 3 Way Calling

Speed Dial - Assistance Service - Call Trace - Call Return – Cancel Call Waiting – Distinctive Ring

Repeat Dialing - User Call Transfer – Caller ID- with number only OR with name & number

^ **Circle one** ^

Note: You will receive a discount for having two or more of the features listed above, see the Welcome Kit for details.

_____ Line Blocking-Your number would not appear on Caller ID boxes. ** no charge
_____ Toll restriction (no toll calls may be made from this #) \$2.00 per month
_____ Toll restriction with PIN over ride(toll calls allowed from this# by entering a PIN \$2.50/mo)
_____ 900 Blocking (900 calls cannot be dialed from this #) ** no charge
_____ **Voicemail \$4.95/mo. for one mailbox & \$11.95/mo. for up to 5 boxes (see welcome packet)**

The undersigned makes application for the above service and equipment and for such additional service or equipment that may be ordered at a later date. You agree to pay established fees for all such services and equipment. In completing this application, the undersigned agrees to the rules and regulations of Tidewater Telecom Inc. as set forth in any applicable tariffs/schedules on file with the Federal Communications Commission and the Maine Public Utilities Commission and on the Tidewater Telecom, Inc. website. You also agree to any general changes in the rules, regulations, tariffs or rates for the service furnished under this application. This becomes a contract when accepted by Tidewater Telecom, Inc.

Signature of Applicant(s): _____ Date: _____
Zoning form required? _____ New Telephone # _____

A \$44.00 installation fee and a copy of your picture identification, including your signature must accompany this application for service to be installed. Please add \$10.40 for each additional telephone number installed if you bill them together, \$44.00 if not.