

Special offers, charges, restrictions, limitations  
Tidewater Telecom Inc  
Lincolnvile Networks Inc  
Lincolnvile Communications Inc

- Standard Internet installation/set up fee for fiber is \$150.00 billed on the first bill. Standard installation includes up to 250 feet of aerial fiber drop or 125' of buried drop. It also includes the installation of 1 ethernet jack within 10 feet of where our service enters the building.
- Additional fees may apply for buried service or when new copper facilities are needed.
- Service delivered over fiber will not work during a power outage unless battery backup power is supplied to the ONT. If a battery backup is not included with the service package you choose, you can supply your own or you may purchase one from us. If you purchase one from us, we will install it at no charge on the day that we install your fiber internet service.
- If a contract is required with the fiber Internet service package you choose, a broken contract fee will apply if that fiber Internet service is disconnected for any reason within the contract term. Broken contract fee is \$199.00.
- A broken contract fee of \$99.00 will apply if DSL broadband is disconnected for any reason within the first year.
- All modems or routers provided by or leased through our company must be returned to our office within 14 days if service is terminated to avoid the following charges:
  - NL-3120 Modem/Router: \$169.99 plus taxes of \$9.35 for a total of \$179.34
  - U6 Calix Router: \$194.00 plus taxes of \$10.67 for a total of \$204.67
  - U4 Calix Router: \$144.00 plus tax \$7.92 for a total of \$151.92
- State & Federal taxes, fees & surcharges are billed in accordance with applicable state & federal laws & regulations & are subject to change